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FOR HAND-DELIVERY TO EXAMINER V. BERTOGLIO

Attention U. S. Patent and Trademark Office  
Attn: Customer Service - Art Unit 1632

Fax no. 703/746-9195  
Number of pages 1 including cover page

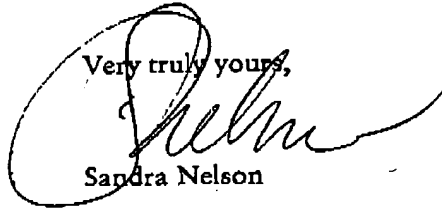
Date November 29, 2004

Concerning U.S. Patent Application for Cohen, et al. ,  
Application No.: 09/964,899  
Our Case No.: 4-31612A

I am unable to reach the direct telephone line for Examiner Valarie Bertoglio due to a continuous busy signal, and request that you deliver this fax to her attention.

Thank you.

Very truly yours,

  
Sandra Nelson

SAN:

Enclosures

**CONFIDENTIALITY NOTICE**

THIS FAX CONTAINS CONFIDENTIAL INFORMATION WHICH MAY BE PRIVILEGED AND IS INTENDED SOLELY FOR THE USE OF THE ABOVE-NAMED RECIPIENT(S). IT MAY BE EXEMPT FROM DISCLOSURE UNDER APPLICABLE LAW. IF YOU ARE NOT AN INTENDED RECIPIENT OR PERSON RESPONSIBLE FOR DELIVERY OF THIS FAX TO AN INTENDED RECIPIENT, YOU ARE HEREBY NOTIFIED THAT YOU HAVE RECEIVED THIS FAX IN ERROR AND THAT ANY REVIEW, DISSEMINATION, DISCLOSURE, COPYING OR OTHER USE OF THIS FAX OR ITS CONTENTS IS STRICTLY PROHIBITED. IF YOU HAVE RECEIVED THIS FAX IN ERROR, PLEASE NOTIFY THE SENDER IMMEDIATELY BY TELEPHONE AT ONE OF THE PHONE NUMBERS SET FORTH ABOVE AND DESTROY THIS FAX IMMEDIATELY.

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## Interoffice Correspondence

Date November 29, 2004

To Examiner Valarie Bertoglio  
Location U. S. Patent and Trademark Office  
Art Unit 1632

Subject S. N. 09/964,899 filed 9/27/01

Dear Examiner Bertoglio:

We are in receipt of the PTO Office Communication dated 11/12/04. It is my understanding that this communication summarizes your telephone interview with Attorney Regina Bautista on 11/8/04, and that an agreement with respect to the claims was reached.

Please advise if it is necessary to file a written response from our office to the above-referenced communication. Thank you.

Very truly yours,

A handwritten signature in cursive script, appearing to read 'S. Nelson', written over the typed name 'Sandra Nelson'.

Sandra Nelson

/SAN